



FLECK AUTO **MISSION STATEMENT**

Our Purpose

We are committed to offering professional vehicle sales and repairs so as to ensure that our clients get the best value from their car.

Our Vision

We seek to become the most reliable vehicle services brand in Zimbabwe through delivering a refined customer experience

Mission.

- We will invest in our employees by developing their skills and knowledge in order to keep up with technological advancement in the automotive industry so as to maintain a competent workforce.
- We will invest in technological equipment to offer efficient services
- We will give back to our communities and conduct business in an environmentally friendly manner.
- We will ensure that quality control is done after every job to ensure that the car is safe to travel with.
- We will use genuine spares and accessories to ensure the vehicle gives off the best performance possible.

Values

Collaboration -Everyone on our team has different strengths and we work together to bring out the best solutions.

Relationships - We believe in strong relationships between us and our customers to ensure continuous support.

Innovation - Technology is important for us to deliver quality services efficiently.

Excellence - We work tirelessly to deliver the best service possible through hard work and precision.

Safety - We believe that our team must receive the best working conditions.

Community -We seek to contribute positively to the communities we operate in so as to create shared value.

Our Mantra

We are driven to keep your wheels rolling.

