



## Fleck Auto MISSION STATEMENT

### Our Purpose

**We are committed to offering professional vehicle sales and repairs so as to ensure that our clients get the best value from their car.**

### Our Vision

**We seek to become the most reliable vehicle services brand in Zimbabwe through delivering a refined customer experience**

### Mission.

- We will invest in our employees by developing their skills and knowledge in order to keep up with technological advancement in the automotive industry so as to maintain a competent workforce.
- We will invest in technological equipment to offer efficient services
- We will give back to our communities and conduct business in an environmentally friendly manner.
- We will ensure that quality control is done after every job to ensure that the car is safe to travel with.
- We will use genuine spares and accessories to ensure the vehicle gives off the best performance possible.

### Values

**Collaboration** -Everyone on our team has different strengths and we work together to bring out the best solutions.

**Relationships** - We believe in strong relationships between us and our customers to ensure continuous support.

**Innovation** - Technology is important for us to deliver quality services efficiently.

**Excellence** - We work tirelessly to deliver the best service possible through hard work and precision.

**Safety** - We believe that our team must receive the best working conditions.

**Community** -We seek to contribute positively to the communities we operate in so as to create shared value.

### Our Mantra

***We are driven to keep your wheels rolling.***

